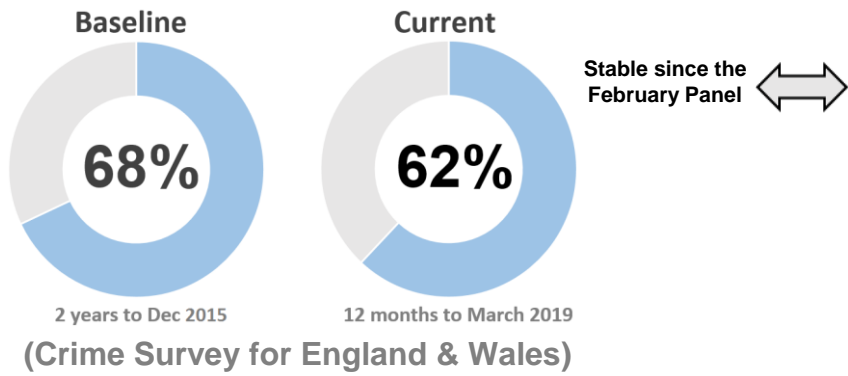


Performance Report – June 2019

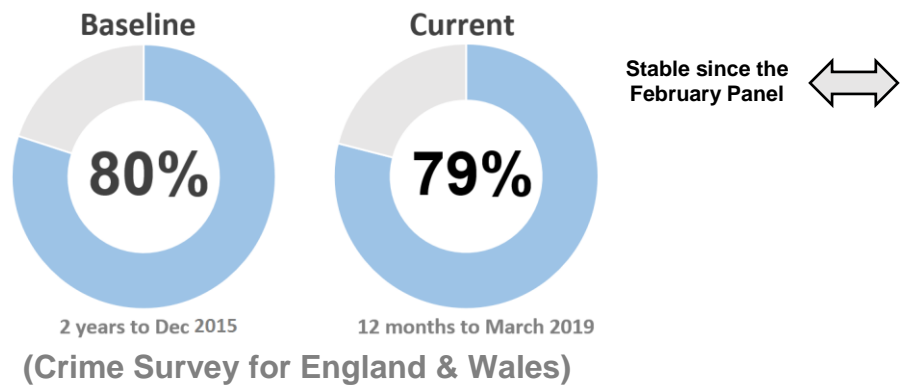
Public Confidence

% of the public that say the police do a good / excellent job



Public Confidence

% of the public that have confidence in the police



Priority Victim Satisfaction

Victim satisfaction with whole experience focused on priority victims under the Victims Code

73%



(12 months to March 2019)

Stable since the February Panel

Repeat Victimization

Percentage of victims of any offence that have reported an offence in the previous 12 months

25%

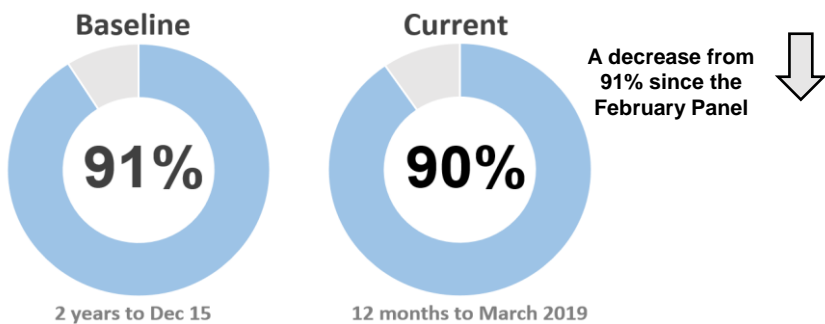


(12 months to March 19)

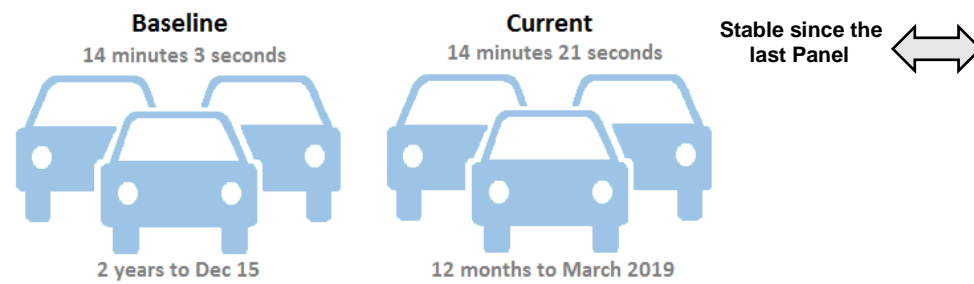
Stable since the February Panel

Emergency Calls (999)

Percentage of calls answered within 10 seconds

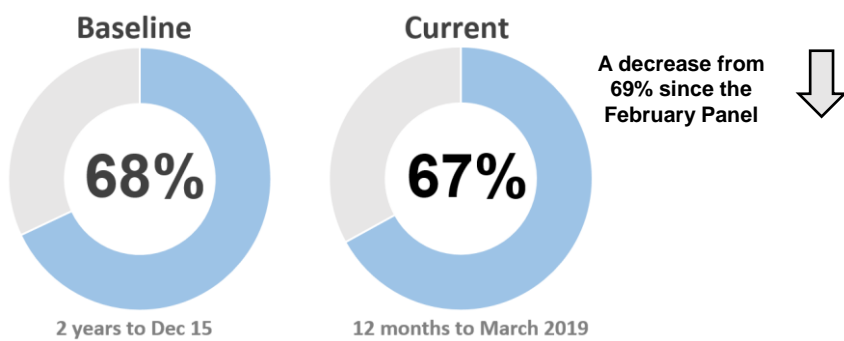


Attendance time for Immediate calls for service: Average (median) time for response



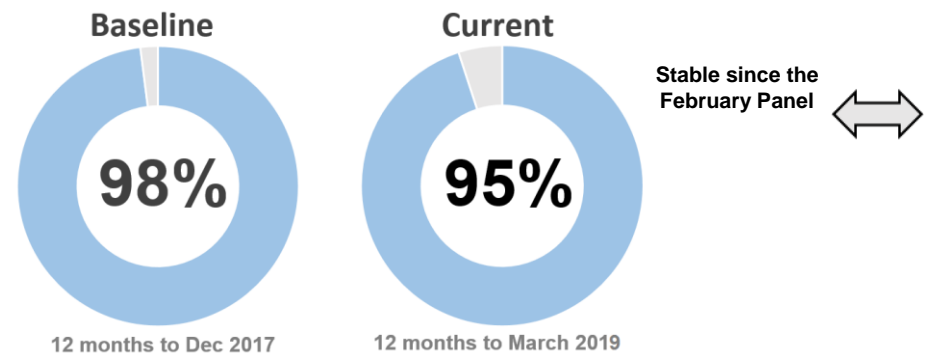
Non priority calls (101)

Percentage of calls passed to secondary contact within 10 minutes

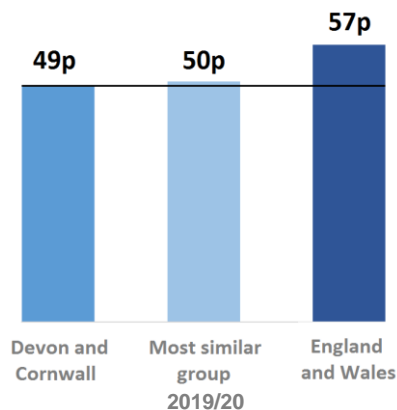


Emails & Texts (101)

Percentage of emails & texts responded to in 24 hours

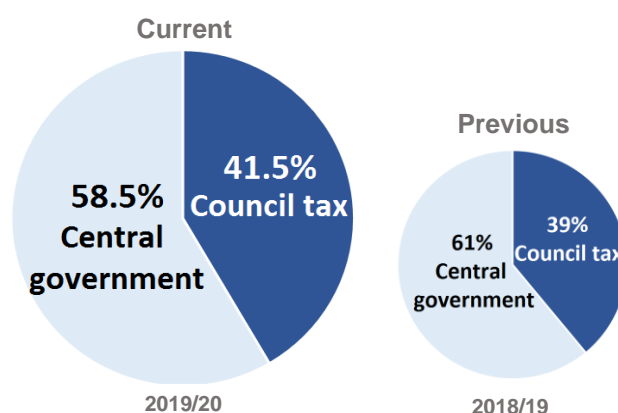


Funding per day per head



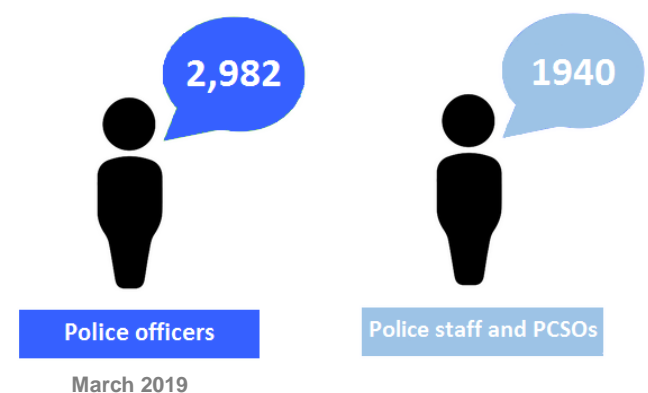
Funding composition

% of total funding from council tax



Officer and staff numbers

FTE (full time equivalent)



Judgements key:

● Content

● Requires additional scrutiny

● Of concern/ action being taken